

## End-of-Life Care: Visitors' Protocol

Care for Veterans appreciates that seeing a relative receiving end-of-life care can be a very upsetting and difficult time. We have therefore taken the decision to allow controlled visits for relatives receiving such care.

To minimise the risk of Covid-19 entering the site, visitors of residents receiving end-of-life care must comply with the following protocol in order to protect all our residents and staff.

- Only one visit per day which can consist of up to, but no more than two relatives
- Attend reception, fill in the organisation's Coronavirus declaration form
- Hand wash in the visitor's toilet before accessing the clinical areas
- After washing your hands, you will be escorted to your relative's room where we ask you to remain for the duration of your visit
- During your visit you must remain in your relative's room or use the call bell if you require anything or wish to leave
- When a staff member is available you will be escorted back to reception to leave the site

