

**Volunteer Role Description**

**Volunteer Mealtime helper**

**Department: Clinical Services**

**Purpose:** To support and assist residents during mealtime with feeding drinking to enrich resident’s mealtime experience with social company while dining.

**Tasks:**

* To support residents with drinks and food.
* To help with feeding as required
* To support carers as per mealtime needs
* To enrich the mealtime experience by talking and spending time with residents

**Skills, knowledge, and experience:**

* To have good communication and listening skills
* To have a non-Judgmental attitude
* To be reliable and flexible
* Have helped residents or been a carer who has aided with feeding and drinking (Desirable not essential as training given)

**Requirements:**

DBS check enhanced.

References

Completion of mandatory Training

Expectation of behaviour

Dress code: Smart, Causal

General mealtime safety training (dysphagia).

Induction by Health Care lead and Volunteer Coordinator

**Time and Length of Commitment**

Ongoing late afternoon/early evening

(4-6pm) days when available

**Supervision:** Ward Manager Head of Clinical Services Andy Blyth

**Site:** Gifford House, Dining Area